Lexia® Core5® Reading
System Requirements

Lexia Help Center

Contact Support

Web: www.lexiacore5.com

Operating Systems and Browsers

Mac
- macOS 10.15 or higher
- Chrome 131 or higher, Safari 18.2 or higher, Edge 131 or higher, Firefox 133 or higher

PC
- Windows 10 or higher
- Chrome 131 or higher, Edge 131 or higher, Firefox 133 or higher

Chromebook *(including Touchscreen)*
- Chrome OS 131 or higher
- Chrome 131 or higher

Note: To ensure Core5 works correctly, it is important to install the latest manufacturer and browser updates available for your device model. Updates often address security, hardware, and driver issues and may require updating to a newer version of your OS and/or browser to function optimally.

For all browsers and platforms
- Headsets *(recommended)*
- 1024x768 screen resolution
- 4 GB RAM (recommended), 500MB *(minimum)*
- WebGL and JavaScript must be enabled
- Persistent Internet connection *(required)*
- Bandwidth: A typical student consumes 7MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 550MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 application.

iPad
- iPadOS 15.3.1 or higher
- iPad *(5th generation)* or newer, iPad mini 4 or newer, iPad Air 2 or newer, iPad Pro *(all models)*
- 500 MB for install *(325 MB for download)*

* For the best experience, we recommend updating to the latest version of iOS. A minimum of iOS 18 is recommended. Core5 does not run on iPads with iOS 15.3 and below.

myLexia.com
(the educator website)

Chrome 131 or higher, Edge 131 or higher, Firefox 133 or higher, Safari 18.2 or higher *(desktop and iPad)*

List of Trusted Sites— Allow Access
- https://*.mylexia.com
- http://www.lexiacore5.com
- *.salesforce-scrt.com
  (required only to use myLexia Support Chat)

Note: Android mobile operating systems, Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.

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