Lexia Help Center

**Contact Support** 

# Lexia<sup>®</sup> PowerUp Literacy<sup>®</sup> System Requirements

Web: www.lexiapowerup.com

# **Operating Systems and Browsers**

#### Mac

- macOS 10.15 or higher
- Chrome 108 or higher, Safari 15.5 or higher, Edge 110 or higher, Firefox 101 or higher

#### PC

- Windows 10 or higher
- Chrome 108 or higher, Edge 110 or higher, Firefox 101 or higher

#### Chromebook (including Touchscreen)

- Chrome OS 108 or higher
- Chrome 108 or higher

#### For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution
- 2 GB RAM (recommended)
- Javascript must be enabled
- Initial Download: 9.1 MB
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 20 MB of bandwidth per a 5-min block. A classroom of 25 students will consume 2500 MB of bandwidth per 30-min session.

### iPad

- iOS 12\* or higher
- iPad (5th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.83 GB for app
- \* For the best experience, we recommend updating to the latest version of iOS. A minimum of iOS 16 is recommended. PowerUp does not run on iPads with iOS 11 and below.

# myLexia.com

#### (the educator website)

Chrome 108 or higher, Edge 110 or higher, Firefox 101 or higher, Safari 15.5 or higher, Safari on iPadOS 16 or higher

# myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 14.0 or higher
- iPad with iPadOS 14.0 or higher

## List of Trusted Sites— Allow Access

- https://\*.mylexia.com
- http://www.lexiapowerup.com
- .salesforceliveagent.com (required only to use myLexia Support Chat)

Note: Android mobile operating systems, Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.



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