

## System Requirements

**Web:** [www.lexiacore5.com](http://www.lexiacore5.com)

### Operating Systems and Browsers

#### Mac

- macOS 10.15 or higher
- Chrome 85 or higher, Safari 13.1 or higher, Edge 87 or higher, Firefox 74 or higher

#### PC

- Windows 10 or higher
- Chrome 85 or higher, Edge 87 or higher, Firefox 74 or higher

#### Chromebook (including Touchscreen)

- Chrome OS

### For all browsers and platforms

- Headsets (*recommended*)
- 1024x768 screen resolution (*recommended*)
- 4 GB RAM (*recommended*), 2 GB (*minimum*)
- WebGL and Javascript must be enabled
- Persistent Internet connection (*required*)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 application.

### iPad

- iOS 10\* or higher
- iPad (4th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (3.8 GB storage space for download)

\* For the best experience, we recommend a minimum of iOS 12. The Core5 app can run on iPads with iOS 10, but this is not recommended. Core5 does not run on iPads with iOS 9 and below.

### Android

- Android 7.1.1 or higher
- Samsung A7, Samsung S6Lite, Samsung S5e, Samsung S4, Samsung S7, Samsung Tab A, Samsung Active2
- Setting the default browser to Chrome is recommended

### myLexia.com (the educator website)

Chrome 85 or higher, Edge 81 or higher, Firefox 74 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

### myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 12.0 or higher
- iPad with iPadOS 12.0 or higher
- Apple Watch with watchOS 6.0 or higher

### List of Trusted Sites—Allow Access

[https://\\*.mylexia.com](https://*.mylexia.com)

<http://www.lexiacore5.com>

[.salesforceliveagent.com](https://salesforceliveagent.com) (*required only to use myLexia Support Chat*)

**Note:** Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.