

2020-21 School Year

## System Requirements

**Web Version:** [www.lexiacore5.com](http://www.lexiacore5.com)

### Operating Systems and Browsers

#### Mac

- macOS 10.15 or higher
- Chrome 73 or higher, Safari 13.1 or higher, Edge 81 or higher, Firefox 72 or higher

#### PC

- Windows 10 or higher
- Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher

#### Chromebook (including Touchscreen)

- Chrome OS

### For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution (recommended)
- 4 GB RAM (recommended), 2 GB (minimum)
- Javascript must be enabled
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 product.

### iPad Version

- iOS 10 or higher
- iPad (4th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (3.8 GB storage space for download)
- Persistent Internet connection (minimal bandwidth is used)

### Android Version

- Android 7.1.1 or higher
- Samsung Galaxy Tab A (2017, 2019), Tab S4, Tab S5e, Tab E
- Setting the default browser to Chrome is recommended
- Persistent Internet connection (minimal bandwidth is used)

### myLexia.com (the educator website)

Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

### myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 12.0 or higher
- iPad with iPadOS 12.0 or higher
- Apple Watch with watchOS 6.0 or higher

### Whitelisting, Firewall, Proxies, Content Filtering—Allow Access

[https://\\*.mylexia.com](https://*.mylexia.com)

<http://www.lexiacore5.com>

[.salesforceliveagent.com](https://salesforceliveagent.com) (required only to use myLexia Support Chat)

**Note:** Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.

Note: support for the Classic version is limited to school year 2020-21, for current sites and accounts.

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**Web Version:** [www.lexiacore5.com](http://www.lexiacore5.com)

### Operating Systems and Browsers

#### Mac

- macOS 10.15 or higher
- Chrome 73 or higher, Safari 13.1 or higher, Edge 81 or higher, Firefox 72 or higher

#### PC

- Windows 10 or higher
- Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher

#### Chromebook (including Touchscreen)

- Chrome OS

### For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution (recommended)
- 4 GB RAM (recommended), 2 GB (minimum)
- Javascript must be enabled
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 product.

### iPad Version (version 4.2 only)

- iOS 10 or higher
- iPad (4th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (3.8 GB storage space for download)

### iPad Version (version 2.9 only)

- iOS 9 or later
- iPad (2nd generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (1.8 GB storage space for download)

————— Persistent Internet connection required for both iPad versions (minimal bandwidth is used) —————

### Android Version

- Android 7.1.1 or higher
- Samsung Galaxy Tab A (2017, 2019), Tab S4, Tab S5e, Tab E
- Setting the default browser to Chrome is recommended
- Persistent Internet connection (minimal bandwidth is used)

### myLexia.com (the educator website)

Chrome 73 or higher, Edge 81 or higher, Firefox 72 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

### myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 12.0 or higher
- iPad with iPadOS 12.0 or higher
- Apple Watch with watchOS 6.0 or higher

### Whitelisting, Firewall, Proxies, Content Filtering—Allow Access

[https://\\*.mylexia.com](https://*.mylexia.com)

<http://www.lexiacore5.com> (not required to be whitelisted for use of the local install version)

[.salesforceliveagent.com](https://salesforceliveagent.com) (required only to use myLexia Support Chat)

**Note:** Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.